



Team Residency Commitment and Cancellation Policy

Awake's Team Residency Program is a foundational way to live in our thriving community and retreat center and enjoy our community lifestyle while learning or enhancing important skills.

The Commitment:

- Between 20-25 hours of work each week
- Working 6 days a week, with one full day off each week
- Minimum 90-day commitment to start (3 months)
- Inclusion of a private room in Casa Ola
- Inclusion of selected meals in Cafe Cora, depending on availability (e.g. dinner on Friday, lunch on Sunday)
- Free access to our weekly programming including yoga, meditation, authentic relating, and dance church
- Discounts on other events or workshops at Awake
- Plastic-free kitchen. Your personal food items will be stored only in Tupperware, jars and paper bags.
- Leave no trace. When you leave, your room and kitchen areas are free of physical objects or damage.
- A security deposit of \$300, which we will refund after we see that you followed this commitment in full.
- In case you choose not to follow your commitment in full, you'll not have your deposit back. See below.
- Once accepted into the Team Residency program, we ask for a 30-day notice before your departure.

You will pay \$300 as a security deposit for your stay, hours commitment and room at time of enrollment.

If we see that you have fulfilled your commitment in full, you will receive the \$300 security deposit back on the payment method from which you paid within 5-10 business days after your check out.

There will be a \$100 USD cleaning fee if you leave any trace (physical objects) in your room or kitchen area. If you are responsible for any physical damage at Awake outside of normal wear and tear, that will be deducted from your security deposit, as well.

The Cancellation Policy:

If you cancel your participation in the Team Residency program after making your deposit of \$300 to hold your spot:

1. More than 60 days before your start date: a 25% cancellation fee will be held from your \$300 deposit. The remaining amount of your deposit (minus the cancellation fee) will be refunded to the payment method from which you paid.
2. Within 31 – 60 days before your start date: a 40% cancellation fee will be held from your \$300 deposit. The remaining amount of your deposit (minus the cancellation fee) will be refunded to the payment method from which you paid.
3. Within 15 – 30 days before your start date: a 60% cancellation fee will be held from your \$300 deposit. The remaining amount of your deposit (minus the cancellation fee) will be refunded to the payment method from which you paid.
4. Within the 14 days before your start date, after you join the program, and/or if you decide to leave earlier than the agreed commitment: There is no deposit nor daily cost refund and no credit given.